

VESTERGAARD DELIVERS VTS TO BANGKOK AIRWAYS



Vestergaard's first locally-manufactured water service truck is now operational in Thailand. (Vestergaard)

The Vestergaard Company, based in Nongkham, Thailand, has delivered a new VTS unit to Bangkok Airways, Koh Samui. Before the sale, Vestergaard gave the airline the opportunity to operate a demonstration VTS vehicle for two weeks.

The airport operators said they were "excited" with the vehicle, stating that "the Vestergaard VTS is very easy to operate," adding, "time to service an aircraft was significantly shorter than the 20 minutes that

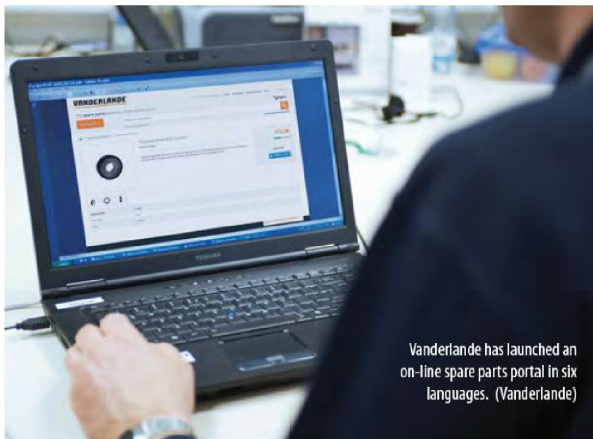
was required with the former non-Vestergaard equipment." Vestergaard delivered the new VTS on Koh Samui at the end of December. After a two-day training course for the handling staff, the vehicle is now fully operational and being used to service Airbus A319 and ATR-72 airliners at Samui International Airport. The sale was the first of a locally produced VTS to the Thai market and was arranged through Vestergaard's local agent in Thailand, AVIATEC Ltd.

VANDERLANDE LAUNCHES SPARE PARTS PORTAL FOR CUSTOMERS

Baggage handling specialists Vanderlande has launched a spare parts portal for customers, enabling them to order items quickly and easily online. More than 100,000 different spare parts are available from parts.vanderlande.com and users can find the items they need by browsing the portal's catalogue or via the search engine facility. Customers can even refine their search to look for parts used in their own installed base.

Vanderlande says although thousands of products are available via the portal, the advanced search engine makes it easy to locate specific items by recognising many different terms of search queries. Customers can look for parts in various ways, for example by entering the OEM number, Vanderlande item number or a brief product description,

and the resource provides 24/7 online access to product information, prices and real-time stock availability. Users can track the status of their order and its delivery, as well as arrange repairs, and submit return and warranty requests. The portal uses six languages: English, German, Dutch, Spanish, French and Polish and is complemented by the personal support of Vanderlande's local representatives around the world.



Vanderlande has launched an on-line spare parts portal in six languages. (Vanderlande)

JETLINER CABINS APP LAUNCHED



Long-time readers of *Airports International* may be familiar with Jennifer Coultts Clay's book, *Jetliner Cabins*, which was first published in

2003. It is the only comprehensive survey of the aircraft cabin environment spanning from the 1970s to today and has become a source reference for aviation industry professionals and enthusiasts alike. Now there is a new way to enjoy current and classic content from *Jetliner Cabins*, following its launch as an interactive app for Apple, Kindle and Android-based mobile devices. The 240+ pages of *Jetliner Cabins* have been completely redesigned with additional text and images.

Using click points throughout the pages of the book, you can navigate the content according to your own interests: visit the websites of 400+ organisations referenced in the text, discover 4,000+ new and vintage all-colour pictures, and enjoy other bonus material, including case studies, guest essays and comments from 50+ international specialists. To my mind the word 'comprehensive' is often used inappropriately to sell products, but that isn't the case here. The depth of information is remarkable and I would thoroughly recommend it to those wanting to learn, or simply reminisce, about the evolution of airline cabins and in-flight service.

Tom Allett

www.jetlinercabins.com